



### FEATURES & BENEFITS

- + A Microsoft® Response Point™ Phone System
- + Designed with Simplicity in Mind: Easy to Install, Use, and Manage
- + Scalable – Add Up to 50 Phones and Phone Lines<sup>1</sup> to a Network
- + No Fees or Licenses Required for Adding More Phones or Gateways
- + Auto Phone and Gateway Discovery Feature Makes Installing Hardware Quick and Easy
- + One-touch Voice-activated Dialing and Voicemail Access
- + Automated Attendant for Directing Incoming/Transferring/Parking/Retrieving Calls
- + 3-way Call-conferencing
- + Voicemail to E-mail Forwarding
- + Incoming Call Notification on a PC
- + Microsoft Outlook Contact Integration
- + Two-click Backup and Restore



## VoiceCenter™ IP-based Phone System

### What is VoiceCenter™?

D-Link® VoiceCenter™, a Microsoft® Response Point™ phone system, is an IP-based phone system designed for small to medium-sized businesses (SMB) with support for up to 50 users. VoiceCenter provides numerous advantages over traditional PSTN (analog) phone systems while retaining the reliability of PSTN phone lines<sup>1</sup> for accepting inbound and making outbound calls. Unlike previous generations of complicated, hard-to-use IP-based products, VoiceCenter is easy to install, manage, and maintain. Rather than taking days, it only takes a short amount of time to get the phone system up and running. VoiceCenter is also portable - businesses that need to relocate offices can easily take the phone system along. In addition, while D-Link provides solid phone system hardware, the integrated Microsoft Response Point phone system software provides state-of-the-art features such as Voice-activated Dialing and Voicemail Access, Automated Attendant for routing calls, and Automatic Phone and Gateway Discovery that allows for a simplified setup process.

### What is Included with VoiceCenter?

There are two VoiceCenter bundles: the DVX-2000MS-5 and DVX-2000MS-10. They both include one DVX-2000MS PBX/Base Unit, one DVG-3104MS PSTN Gateway, and the Microsoft Response Point phone system software. In addition, the DVX-2000MS-5 includes five DPH-125MS IP Phones while the DVX-2000MS-10 includes ten phones. There are no additional fees or licenses required to add more phones or Gateways to the system. Simply add more as needed - up to 50 phones and 50 PSTN lines<sup>1</sup>.

### How Does It All Work Together?

The DVX-2000MS PBX/Base Unit is the heart of VoiceCenter that runs the Microsoft Response Point phone system software. It is also responsible for routing all inbound/outbound calls as well as internal calls. Using the Microsoft Response Point phone system software on a networked PC, the DVX-2000MS can be configured and easily managed. In addition, the software facilitates hardware setup by providing Automatic Phone and Gateway Discovery feature that automatically detects when new IP phones or PSTN gateways are connected to a network.

The DVG-3104MS PSTN Gateway enables SMBs to connect PSTN lines<sup>1</sup> to a VoiceCenter IP-based phone system on a network. The Gateway provides four PSTN (FXO) ports for connecting up to four separate PSTN lines<sup>1</sup>. More Gateways can be added to a network to accommodate additional PSTN lines<sup>1</sup>.

The DPH-125MS IP Phone includes many standard and advanced features not found in analog phone systems. With the built-in Microsoft Response Point (RP) button, users have one-touch access to Voice-activated commands. Voice-activated Dialing is one of the Voice-activated commands that enable users to reach anyone in the company directory or their Microsoft Outlook address book by simply saying their name. Users can also transfer, park, and retrieve calls the same way. Voicemail to e-mail forwarding is another convenient feature. Installing the DPH-125MS is a breeze since there is no need to run additional Ethernet cables to desktops. This phone provides two Ethernet ports for connecting to a network and PC. Setting up new phone extensions is just as easy and only takes a few simple steps to complete.

### Next-generation SMB Phone System

By building a solid, dependable hardware platform to run a powerful yet easy to use, install, and manage phone software, D-Link and Microsoft have accomplished creating the next-generation SMB phone system. D-Link VoiceCenter, a Microsoft Response Point phone system, is the clear choice for today's productivity and efficiency-minded small to medium-sized business.



## PBX/Base Unit for VoiceCenter Phone System

### Technical Specifications

Phone System	+ Phone Network Integration	- PSTN Support via FXO ATA
	+ Automated Attendant (DTMF & Speech-based) <ul style="list-style-type: none"> <li>- User Directory</li> <li>- Frequently Asked Questions</li> <li>- Nicknames</li> <li>- Easy Access to Live Operator</li> <li>- Customizable Prompts</li> </ul>	+ Call Forwarding To External Phone Numbers-specific External Phone Numbers Treated as Internal Phones
	+ Incoming Call Direct Access (Similar To DID)	+ Call Forwarding to Internal Lines
	+ Personal External Line Impersonation (e.g. Employee's Cell Phones)	+ PA System Integration
Voicemail	+ Built-in Voicemail System	+ Voicemail-to-E-mail Forwarding
	+ Voicemail Retrieval over the Phone	+ Approximately 1,000 Minutes of Voicemail Storage
PC Integration	+ Contacts <ul style="list-style-type: none"> <li>- Microsoft Outlook Integration</li> <li>- Incoming Call Notification</li> <li>- Windows Contacts / Windows Address Book Integration</li> </ul>	+ Configuration <ul style="list-style-type: none"> <li>- Easy Customization by the End-user</li> <li>- Call Forwarding Rules Management</li> </ul>
	+ Employee Directory	
Administration	+ Seamless Setup & Administration <ul style="list-style-type: none"> <li>- Auto-discovery of Phones and PSTN Gateways</li> <li>- Wizards for Phone and Service Configuration</li> <li>- Reserve Lines for Inbound Calls</li> </ul>	+ Ongoing Operations <ul style="list-style-type: none"> <li>- System Status Monitoring</li> <li>- Voice Mail Usage Summary</li> <li>- System Settings Backup &amp; Restore</li> </ul>
Phone	+ One-button Access to Voice Commands <ul style="list-style-type: none"> <li>- Voice Dial Other Employees</li> <li>- Voice Dial Personal Contacts</li> <li>- Park</li> <li>- Retrieve</li> <li>- Transfer</li> </ul>	+ Phone Auto Discovery
Environmental	+ Operating Temperature: 32°F to 122°F	+ Storage Temperature: -13°F to 131°F
	+ Humidity: 5% ~ 95% (Non-condensing)	
Certifications	+ FCC Class A	
Physical	+ Item Dimensions (WxHxD): 3.54" x 9.06" x 8.07"	+ Weight: 3.5 lbs
Packaging	+ DVG-2000MS-5 Dimensions (WxHxD): 9.5" x 14.0" x 27.0"	+ DVG-2000MS-5 Weight: 40.0 lbs
	+ DVG-2000MS-10 Dimensions (WxHxD): 12.5" x 18.0" x 24.0"	+ DVG-2000MS-10 Weight: 65.0 lbs
Warranty	+ 1-Year Limited <sup>2</sup>	





